FOINHSD26/1955

NHS Devon
Aperture House
Pynes Hill
Rydon Lane
Exeter
EX2 5AZ

d-icb.foi@nhs.net

Tel: 01392 205205

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000.

NHS Devon Integrated Care Board (ICB) is confirming in accordance with Section - (1) (a) of the Act, whether it holds the information requested and (b) is supplying it unless otherwise specified.

NHS Devon can confirm it holds part of the requested information.

Livewell Southwest has provided their information seen in the attached spreadsheet.

Please note the following.

- The information is specifically about medical time rather than whole staffing clinical time.

- Livewell Southwest does not currently offer ARMs service at present, and medic time is solely allocated to EIP. With their significantly higher than usual caseloads, they do not split time across any other mental health areas other than the usual split for direct clinical contact (DCC) or supporting professional activities (SPA), which has been broken down and included in the spreadsheet.

You requested the following information.

I am requesting the following aggregate service information concerning the Insight Early Intervention Service. I recognise that Livewell Southwest CIC may not consider itself directly subject to the Freedom of Information Act 2000. I would nevertheless be grateful if the information could be supplied voluntarily. If the information must instead be requested from the relevant NHS

commissioner, please transfer or forward this request to that commissioner, or provide the appropriate contact details.

Freedom of Information Act 2000 request: Early Intervention in Psychosis medical workforce and caseload

I am undertaking a benchmarking exercise concerning Early Intervention in Psychosis services and would be grateful if you could provide the following recorded information held by the Trust. Please provide the information as at 30 September 2026, or the nearest available reporting date where information for that date is not held and use the attached spreadsheet for your response. Please provide a separate response for each Early Intervention in Psychosis service or locality team operated by the Trust. Where the Trust operates several locality teams, please also provide a Trust-wide total.

1. Service structure

For each Early Intervention in Psychosis service or locality team, please provide:

- **a. The name of the service or locality team.**
- **b. The geographical area covered.**
- **c. The population covered by the service, if held.**
- **d. Whether the service includes provision for people with an At-Risk Mental State, also referred to as ARMS or a clinical high-risk mental state.**

2. Medical workforce (excluding ARMS Service where applicable/able)

For each service, please provide the amount of medical time allocated specifically to the First Episode Psychosis element of the service, excluding all ARMS activity.
Please provide the same breakdown by:

- **a. Medical grade or role.**
- **b. Funded WTE.**
- **c. WTE in post.**
- **d. Programmed activities or sessions per week, where held.**
- **e. Substantive, temporary and vacant WTE.**

Where medical staff work across both First Episode Psychosis and ARMS and the Trust does not hold a formal WTE split, please provide:

- **a. The recorded allocation of programmed activities or sessions between the two pathways; or**
- **b. The percentage allocation used for workforce, job-planning, budgetary or operational purposes.**

If no formal allocation is recorded, please state that the information is not held rather than estimating the split.

3. Caseload

For each Early Intervention in Psychosis service or locality team, please provide the number of people on the active caseload at the same snapshot date, broken down as follows:

- **a. Total active EIS caseload**

Please also provide the Trust-wide total where more than one EIS locality team is operated.

5. Definitions and date
Please state:

- **a. The snapshot or reporting date used.**
- **b. The Trust's definition of an active EIS caseload.**
- **c. Whether the workforce figures represent funded establishment, staff in post or both.**
- **d. Whether any medical workforce is shared with another mental health service and, if so, the proportion allocated to EIS.**

Preferred format
I would be grateful if the information could be provided electronically in Excel (using the attached template), with one tab for each EIS service or locality team and separate columns for each medical grade, workforce measure and caseload category.

Scope clarification: I am seeking service-level aggregate workforce and caseload information only. I am not requesting patient-level information or personal information relating to individual members of staff.
If information for 30 September 2026 is not held, please provide information for the nearest available date and identify that date.

If any part of this request would exceed the appropriate cost limit, please provide advice and assistance under section 16 of the Freedom of Information Act 2000 on how the request could be refined. Please prioritise questions 2, 3 and 4 if the full request cannot be answered within the cost limit.

Satisfaction

We trust this matter has been dealt with to your satisfaction but if there is anything you need clarifying, please do not hesitate to contact the office on 01392 205205 or emailing d-icb.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision or make a complaint, you can write to the office and arrangements will be made for an independent review. You can write directly to the NHS Devon Chief Executive Officer if you prefer using the "contact us" details displayed on the NHS Devon website.

If you remain dissatisfied with the outcome of the independent review, you have the right to appeal again to the Information Commission at:
Information Commission, Wycliffe House, Water Lane, Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510

Yours sincerely,

The Freedom of Information Office
NHS Devon Integrated Care Board