FOINHSD26/1886

NHS Devon
Aperture House
Pynes Hill
Rydon Lane
Exeter
EX2 5AZ

d-icb.foi@nhs.net

Tel: 01392 205205

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000.

NHS Devon Integrated Care Board (ICB) is confirming in accordance with Section - (1) (a) of the Act, whether it holds the information requested and (b) is supplying it unless otherwise specified.

You requested the following information.

Complex Care Packages

Please provide the following information in relation to current individually commissioned packages of care funded wholly or partly by the ICB and delivered in the person's own home.

Please include packages where the commissioned care/support provision is 20 hours per week or more.

Please exclude care homes, nursing homes and standard domiciliary care commissioned through general homecare contracts.

1. **The total number of current packages meeting the above criteria.**

2. **The total number of commissioned care/support hours per week across these packages.**

3. **The total number of different care providers currently delivering these packages.**

Response

The ICB has estimated that the time taken to identify, retrieve, assess and collate the information in response to your request would be more than 18 hours. This engages exemption section 12 of the Freedom of Information Act - **Exemption where cost of compliance exceeds appropriate limit.**

Satisfaction

We trust this matter has been dealt with to your satisfaction but if there is anything you need clarifying, please do not hesitate to contact the office on 01392 205205 or emailing d-icb.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision or make a complaint, you can write to the office and arrangements will be made for an independent review. You can write directly to the NHS Devon Chief Executive Officer if you prefer using the "contact us" details displayed on the NHS Devon website.

If you remain dissatisfied with the outcome of the independent review, you have the right to appeal again to the Information Commissioner at:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510

Yours sincerely,

The Freedom of Information Office
NHS Devon Integrated Care Board