FOINHSD26/1819

NHS Devon
Aperture House
Pynes Hill
Rydon Lane
Exeter
EX2 5AZ

d-icb.foi@nhs.net

Tel: 01392 205205

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000.

NHS Devon Integrated Care Board (ICB) is confirming in accordance with Section - (1) (a) of the Act, whether it holds the information requested and (b) is supplying it unless otherwise specified.

NHS Devon can confirm it holds part of the requested information.

You requested the following information.

If the requested data in the timeframe stated is not available, please use the last day of the most recent month for when data is available and provide the date used in the response.

Questions

1. **Please confirm if your ICB operates on a CHC framework with a single rate, and confirm the rate and any criteria relevant to this rate, and confirm the uplift applied to this framework rate for the period 2026/27.**

   NHS Devon ICB funds the following rates for CHC Nursing Home placements.

   Plymouth Care Homes
   Standard Residential rate - £1,108.61 (inclusive of Funded Nursing Care (FNC) at £267.68)
   Complex Nursing rate - £1,157.93 (inclusive of FNC at £267.68)
   The criteria NHS Devon ICB apply is standard or complex.

Uplift applied for 26/27 - 3%

Devon Care Homes
The ICB offer a range of rates for Devon Nursing Homes. Placements are made based on clinical assessment and agreed level of need as per the individual care plan. Uplift applied for 26/27 – 4%

Note: If your ICB offered a range of rates, please outline the MEAN / MEDIAN / LOWEST / HIGHEST uplifts offered to Registered Older Persons Nursing Homes (*If this rate differs by place, please add additional rows to reflect each place)*:

	Mean	Median	Lowest	Highest
CHC Rate				
CHC Uplift				

The ICB has estimated that the time taken to identify, retrieve, assess and collate the information in response to this part of your request would be more than 18 hours. This engages exemption section 12 of the Freedom of Information Act - **Exemption where cost of compliance exceeds appropriate limit.**

2. **If your ICB places CHC residents outside of a CHC framework with a single rate, please confirm the rates and any criteria relevant to this rate, and confirm the uplift applied to this rate for the period 2026/27.**

Note: If your ICB offered a range of rates, please outline the MEAN / MEDIAN / LOWEST / HIGHEST uplifts offered to Registered Older Persons Nursing Homes (*If this rate differs by place, please add additional rows to reflect each place)*:

	Mean	Median	Lowest	Highest
CHC Rate				
CHC Uplift				

The ICB has estimated that the time taken to identify, retrieve, assess and collate the information in response to this part of your request would be more than 18 hours. This engages exemption section 12 of the Freedom of Information Act - **Exemption where cost of compliance exceeds appropriate limit.**

3. **Please provide a copy of any letter template sent to care providers communicating CHC uplifts made by your ICB (please attach as a sep**arate document).

Please refer to the attached letters.

- NHS Devon Inflationary Uplift All Provider Letter 2026-27 - PLYMOUTH Care Homes

- NHS Devon Inflationary Uplift All Provider Letter 2026-27 - PLYMOUTH Home Care
- NHS Devon Inflationary Uplift All Provider Letter 2026-27 DEVON

4. **As of 31 March 2026, how many individuals were your ICB funding for CHC in Registered Older Persons Nursing Homes?**

   On 31 March 2026, the ICB funded the following individuals in a Registered Older Persons Nursing Home, aged 65 and over.

Devon CHC Funded	118
Plymouth CHC Funded	126
Total	244

5. **Regarding the NHSE Payment Scheme Principle that the ICB's approach must:**
   'engage constructively with each other when trying to agree payment approaches'
   Please outline how providers were engaged in the decision that resulted in an annual review or uplift.

   NHS Devon ICB work in collaboration with Devon County Council and Plymouth City Council on matters concerning inflationary uplifts. The Local Authority has primary statutory responsibility for engagement with the care market. The ICB engages with the market via local engagement forums chaired by the relevant local authority.

   Plymouth City Council initially wrote to providers on 18 December 2025, with confirmation of the Adult Social Care rates on 12 March 2026.

   Devon County Council held an engagement period with providers which started on the 3 February 2026 and ended 24 February 2026. The confirmed the Adult Social Care rates in a letter on 6 May 2026.

6. **Please provide the appropriate named contact details (*Including*: *title, email address, phone number and address)* for the following topics:**

   NHS Devon ICB is in the process of restructure. Suitable alternative contact email addresses are supplied.

   A. **Inflationary Uplifts** - d-icb.communityservicescommissioning@nhs.net
   B. **Fee Reviews (For instances of a resident's change in need)** - d-icb.chc@nhs.net
   C. **Commissioning** - d-icb.communityservicescommissioning@nhs.net
   D. **Payment and Invoice Queries (outside of SBS)** - d-icb.placements@nhs.net
   E. **Development of processes for ICB's approach to future uplifts** - d-icb.communityservicescommissioning@nhs.net

Satisfaction

We trust this matter has been dealt with to your satisfaction but if there is anything you need clarifying, please do not hesitate to contact the office on 01392 205205 or emailing d-icb.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision or make a complaint, you can write to the office and arrangements will be made for an independent review. You can write directly to the NHS Devon Chief Executive Officer if you prefer using the "contact us" details displayed on the NHS Devon website.

If you remain dissatisfied with the outcome of the independent review, you have the right to appeal again to the Information Commissioner at:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510

Yours sincerely,

The Freedom of Information Office
NHS Devon Integrated Care Board