FOINHSD26/1811

NHS Devon
Aperture House
Pynes Hill
Rydon Lane
Exeter
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d-icb.foi@nhs.net

Tel: 01392 205205

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000.

NHS Devon Integrated Care Board (ICB) is confirming in accordance with Section - (1) (a) of the Act, whether it holds the information requested and (b) is supplying it unless otherwise specified.

NHS Devon can confirm it holds the requested information.

You requested the following information.

I am making this request under the Freedom of Information Act 2000. This request is being sent to all Integrated Care Boards in England to allow comparison of commissioning approaches.

Please provide the following information held by your Integrated Care Board, as at the most recent date for which data is available (please state the date to which any figures relate). If your ICB records this information separately by service area (for example Continuing Healthcare versus domiciliary or community care), please provide the data for the most relevant category or clearly note which service area the figures relate to.

1. **How many care packages is your ICB currently commissioning on a spot-purchase basis from providers who are on an organised framework agreement or Dynamic Purchasing System (DPS)? Please break this down by:**
    - **HCA-led packages**

- **Registered Nurse-led packages**

  The numbers provided below are the DSR numbers for Devon and Torbay as of end February 2026.

  Devon

  Blue – 2

  Red – 2

  Amber – 13

  Green – 77

  Torbay

  Blue – 0

  Red – 1

  Amber – 3

  Green – 16

  The DSR numbers are for CYPs on the Dynamic Support Register (DSR) which is completely different and does not relate to the ICB currently commissioning on a spot-purchase basis via a Dynamic Purchasing System (DPS)

  None. NHS Devon ICB does not spot-purchase from framework providers.

2. **What is the average charge rate for the spot-purchased packages identified in question 1? Please provide the average hourly rate (or other applicable unit) broken down by HCA-led and Registered Nurse-led packages.**

   Not applicable.

3. **For the spot-purchased packages identified in question 1, are any additional fees charged in addition to the standard hourly rate (for example: invoice processing fees, bank holiday premiums, mileage or travel costs, administration fees, out-of-hours supplements)? If yes, please provide full details of these fees and how they are applied.**

   Not applicable.

4. **Please list all providers currently used by your ICB to deliver care packages on a spot-purchase basis.**

   The ICB do not spot-purchase care packages.

5. **Please list all framework agreements and Dynamic Purchasing Systems (DPS) currently in place within your ICB for the commissioning of care packages. For each framework or DPS, please indicate:**
   - **Whether it is divided into lots (e.g. by geography or service type)**

     Live-in care provider framework (for children's and adults care) – lot by service type.

     Complex care provider framework (for children's and adults care) – lot by service type.

     Children and Young People (CYP) Trusted Assessor framework – lot by service type.

   - **Whether any mandatory, maximum or minimum rates are attached to the framework/DPS or to individual lots. If yes, please provide the rates.**

     There are no mandatory, maximum or minimum rates. Rates are determined by individual presenting need.

6. **How many care packages is your ICB currently commissioning via call-off contracts or other arrangements under the frameworks and DPS listed in question 5 (i.e. not on a spot-purchase basis)?**

   This information is not readily available. NHS Devon has estimated that the time taken to identify, retrieve, assess and collate this information would be in excess of the cost parameters set out in exemption section 12 of the Freedom of Information Act - **Exemption where cost of compliance exceeds appropriate limit.**

7. **For each framework or DPS currently in place, how many providers have a place on it?**

   Live-in care provider framework – 149 providers
   Complex care provider framework – 125 providers
   CYP Trusted Assessor framework – 10 providers

Satisfaction

We trust this matter has been dealt with to your satisfaction but if there is anything you need clarifying, please do not hesitate to contact the office on 01392 205205 or

emailing d-icb.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision or make a complaint, you can write to the office and arrangements will be made for an independent review. You can write directly to the NHS Devon Chief Executive Officer if you prefer using the "contact us" details displayed on the NHS Devon website.

If you remain dissatisfied with the outcome of the independent review, you have the right to appeal again to the Information Commissioner at:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510

Yours sincerely,

The Freedom of Information Office
NHS Devon Integrated Care Board